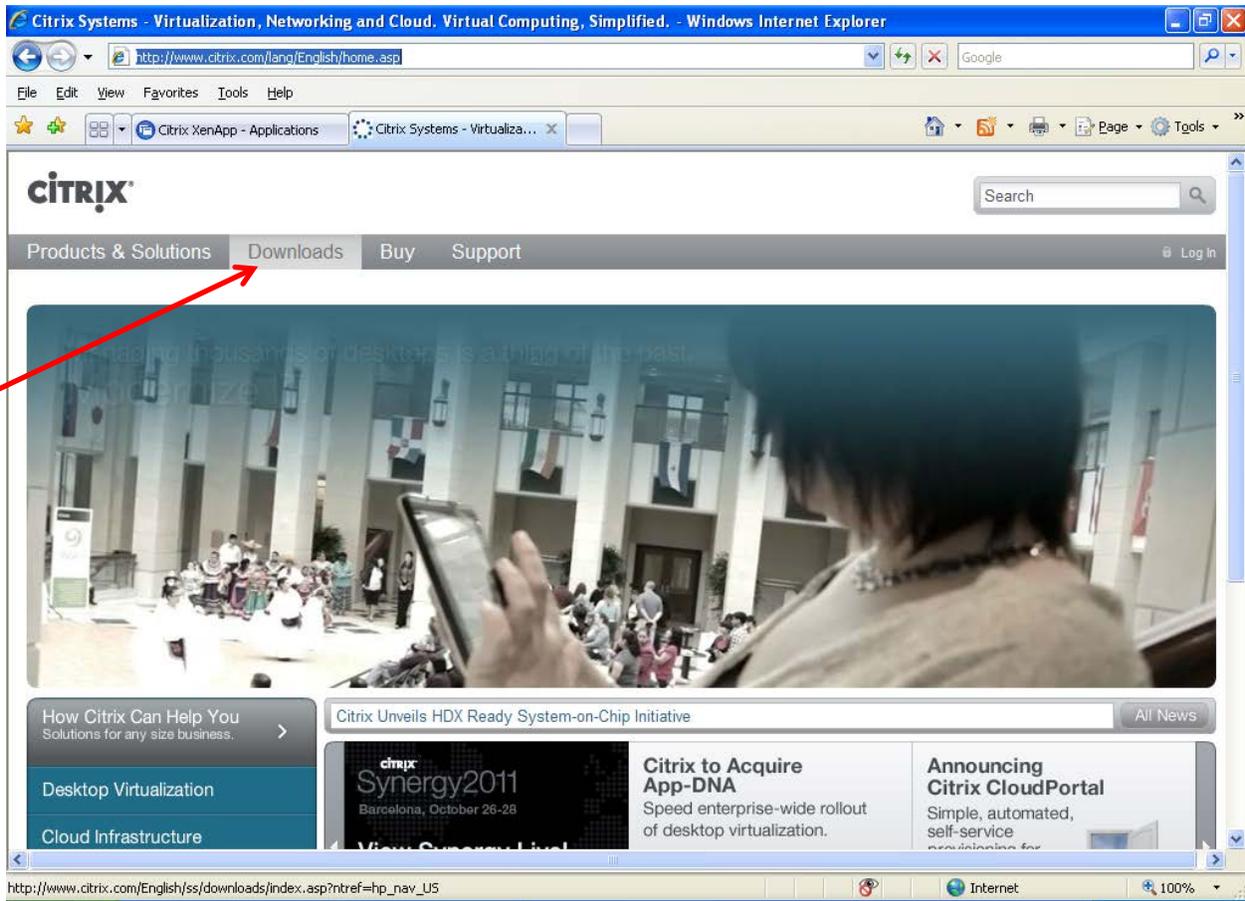


INSTALLING CITRIX RECEIVER

a. Open your web browser to <http://www.citrix.com> and click the *Download* tab



b. On the next screen, click on the *Citrix Receiver* under *Clients* section

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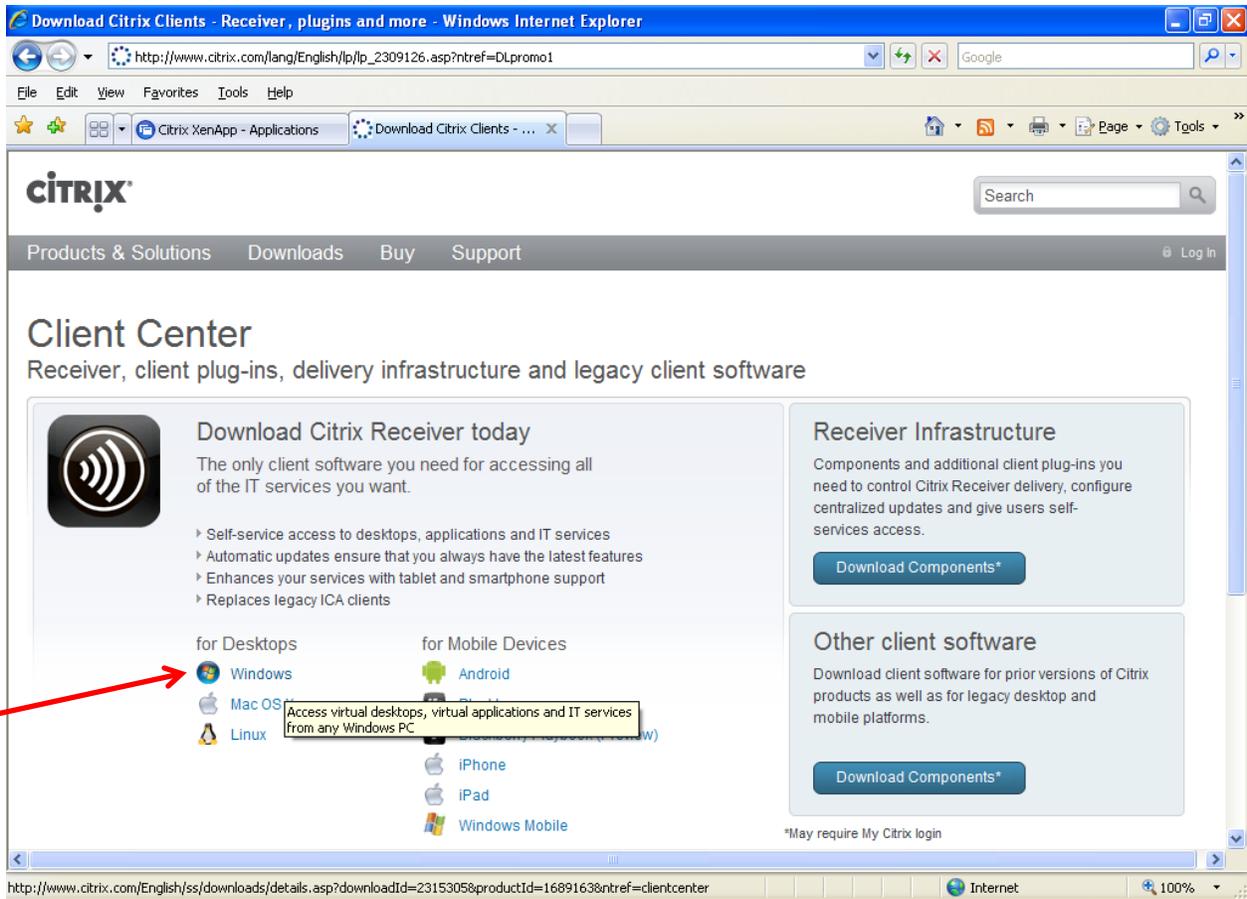
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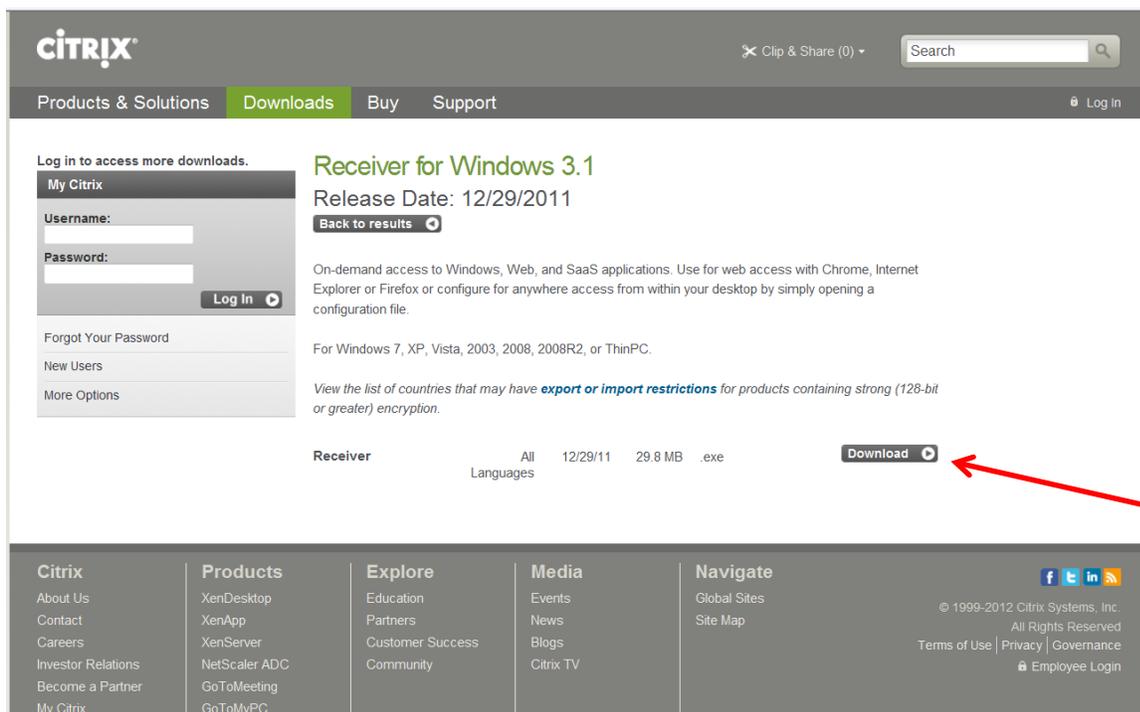
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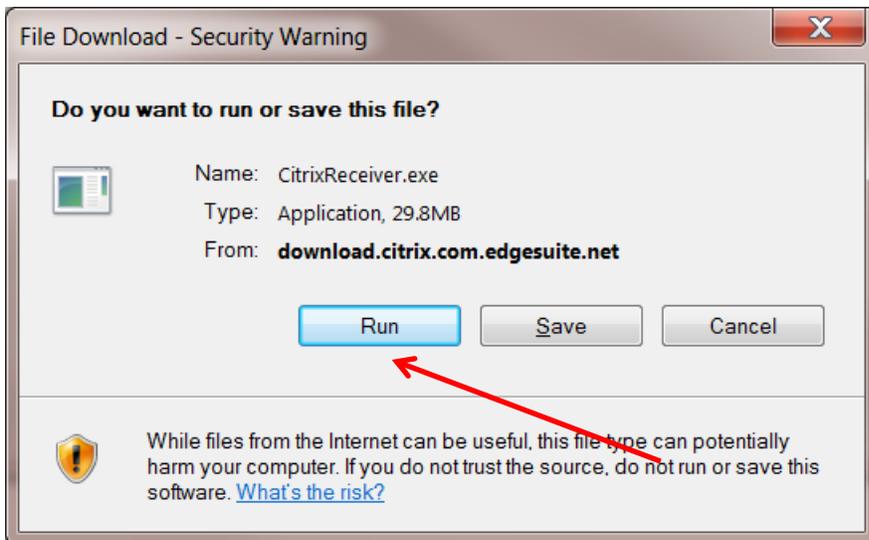
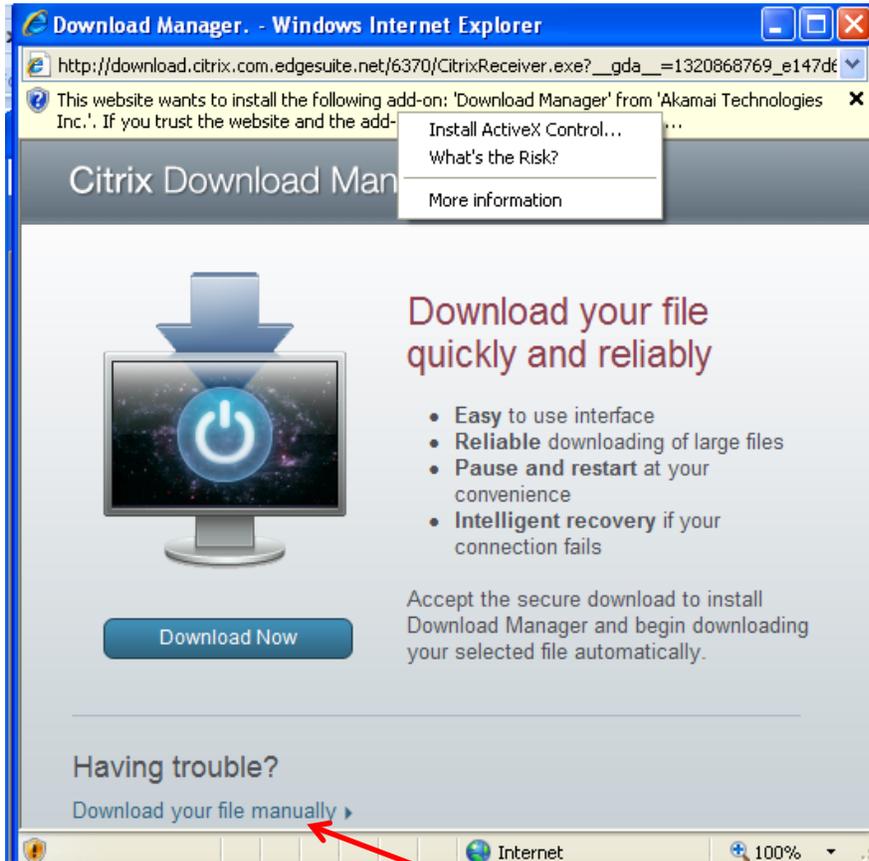
c. Click on your appropriate OS, such as Windows

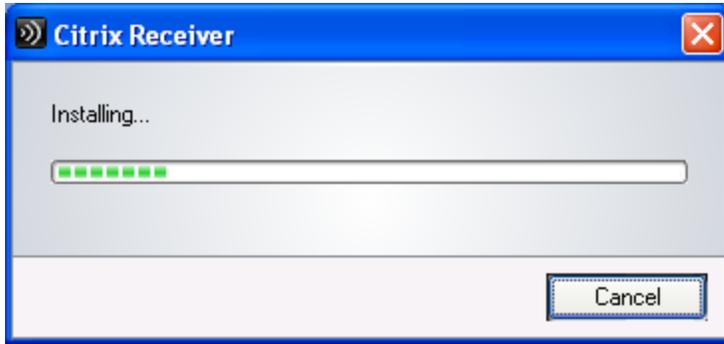


d. At the next screen, click on *Download* button next to *Receiver* under the *Windows* section:



e. At the pop-up window, click the link to download the file manually and then select *Run* from the File Download box

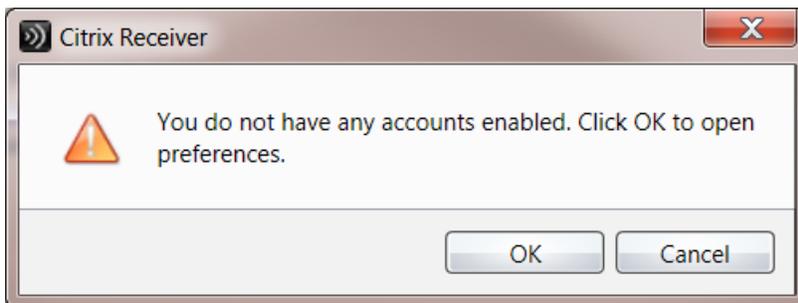




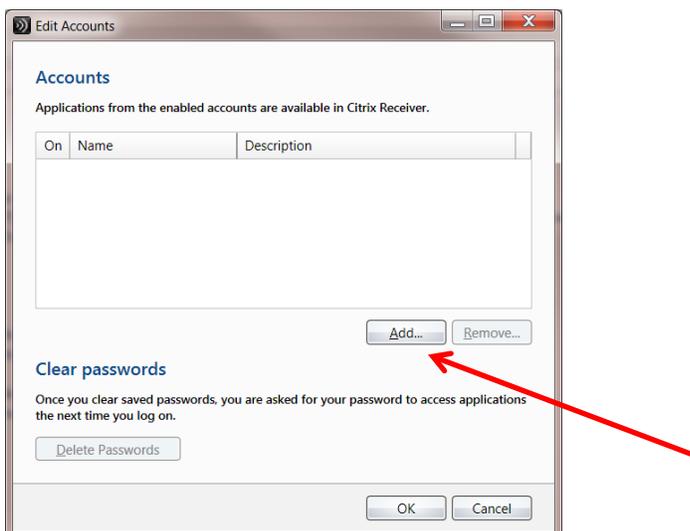
f. Once the receiver completes installation, restart your computer.

IF YOU WOULD LIKE THE ICONS TO APPEAR ON YOUR DESKTOP, DO THE FOLLOWING:

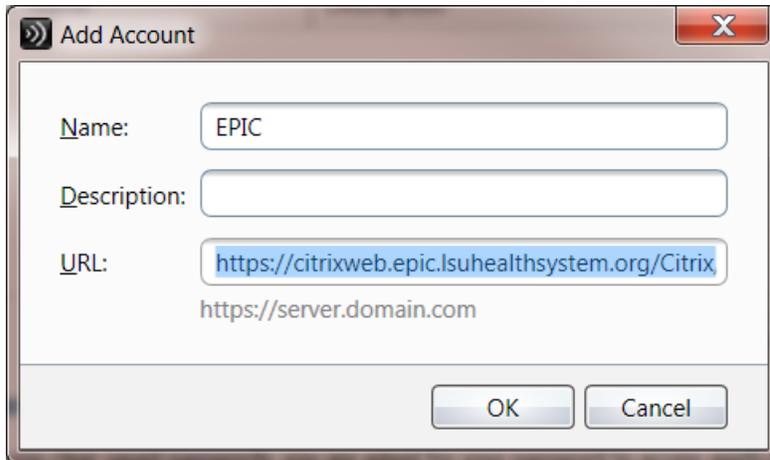
- 1) A pop-up box will appear indicating you do not have any accounts enabled. Click OK to open preferences.



- 2) On the Accounts window, click the *ADD* button to add a new account

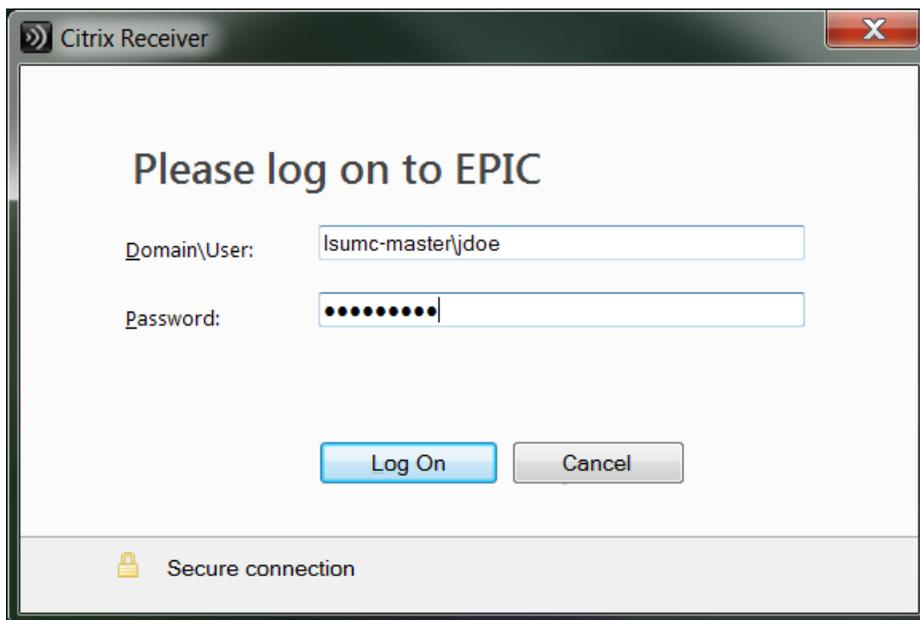


- 3) Key in "EPIC" (no quotes) for the account name, and <https://citrixweb.epic.lsuhealthsystem.org/Citrix/PNAgent/NonProd/config.xml> as the URL, then click OK to save



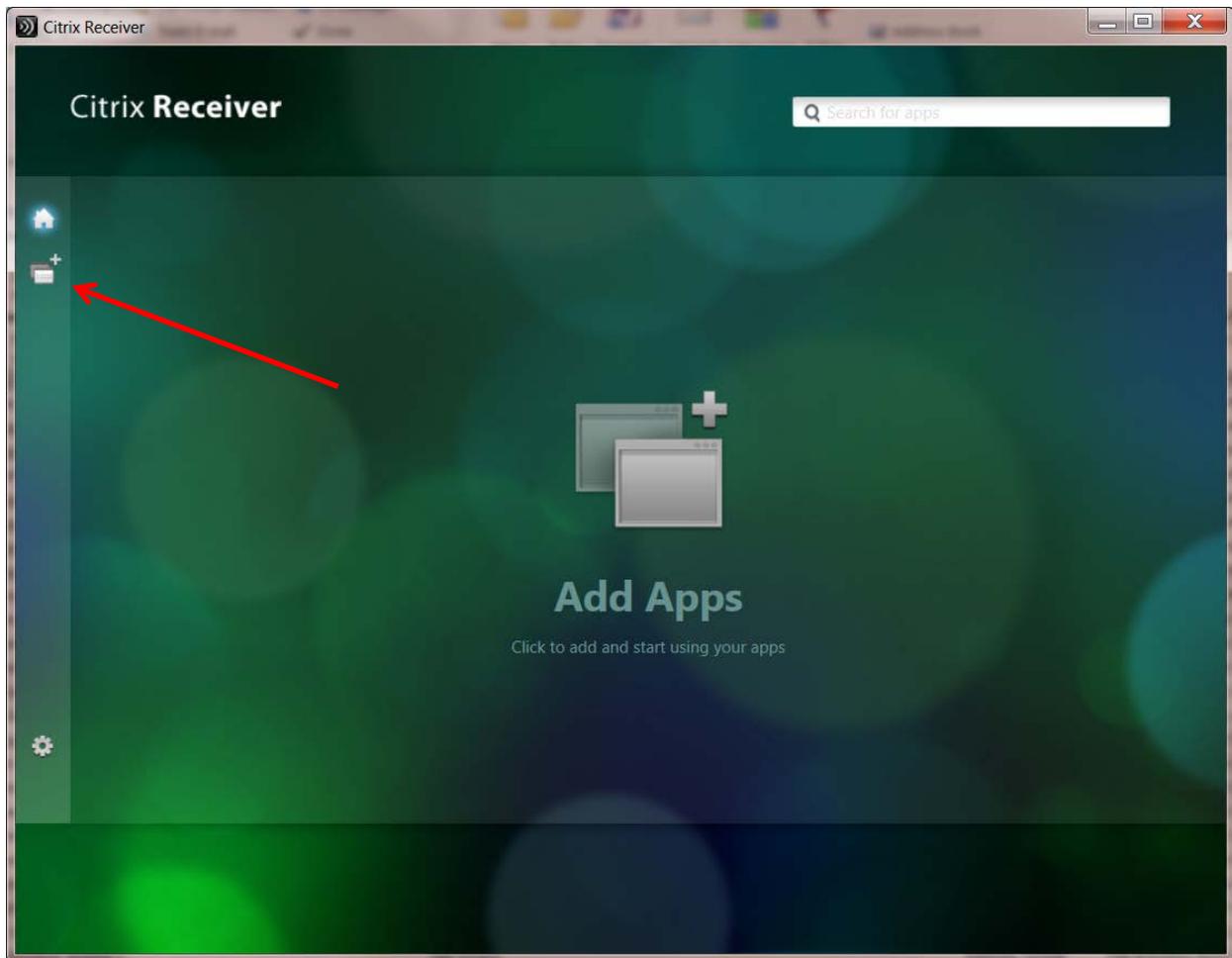
The screenshot shows a dialog box titled "Add Account". It has three input fields: "Name" with the value "EPIC", "Description" which is empty, and "URL" with the value "https://citrixweb.epic.lsuhealthsystem.org/Citrix". Below the URL field, there is a smaller text "https://server.domain.com". At the bottom of the dialog are two buttons: "OK" and "Cancel".

- 4) Once the file is added, click OK to close out of the Account box. A new window will appear with a logon box. Logon to epic with your LSUMC-MASTER userid and password

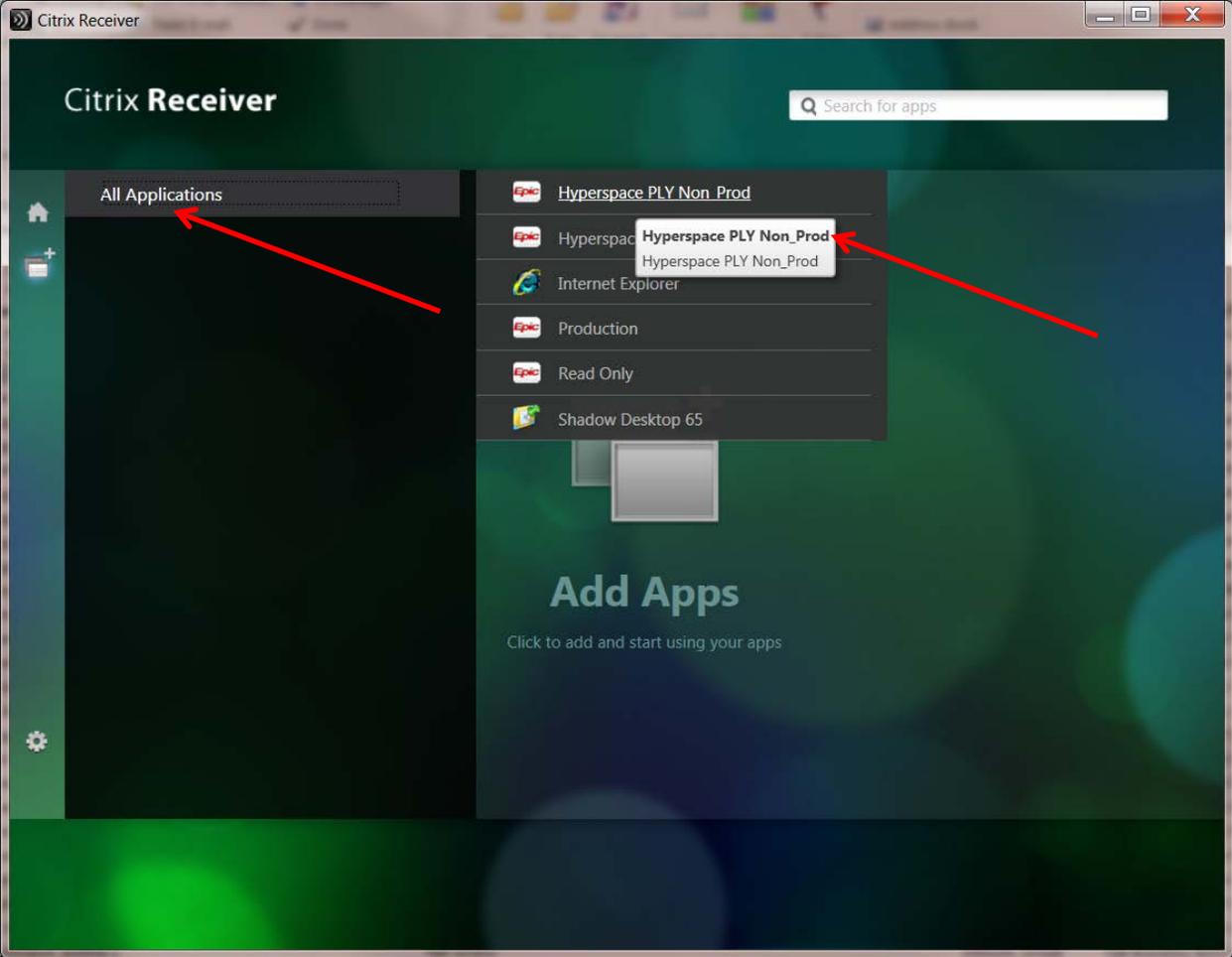


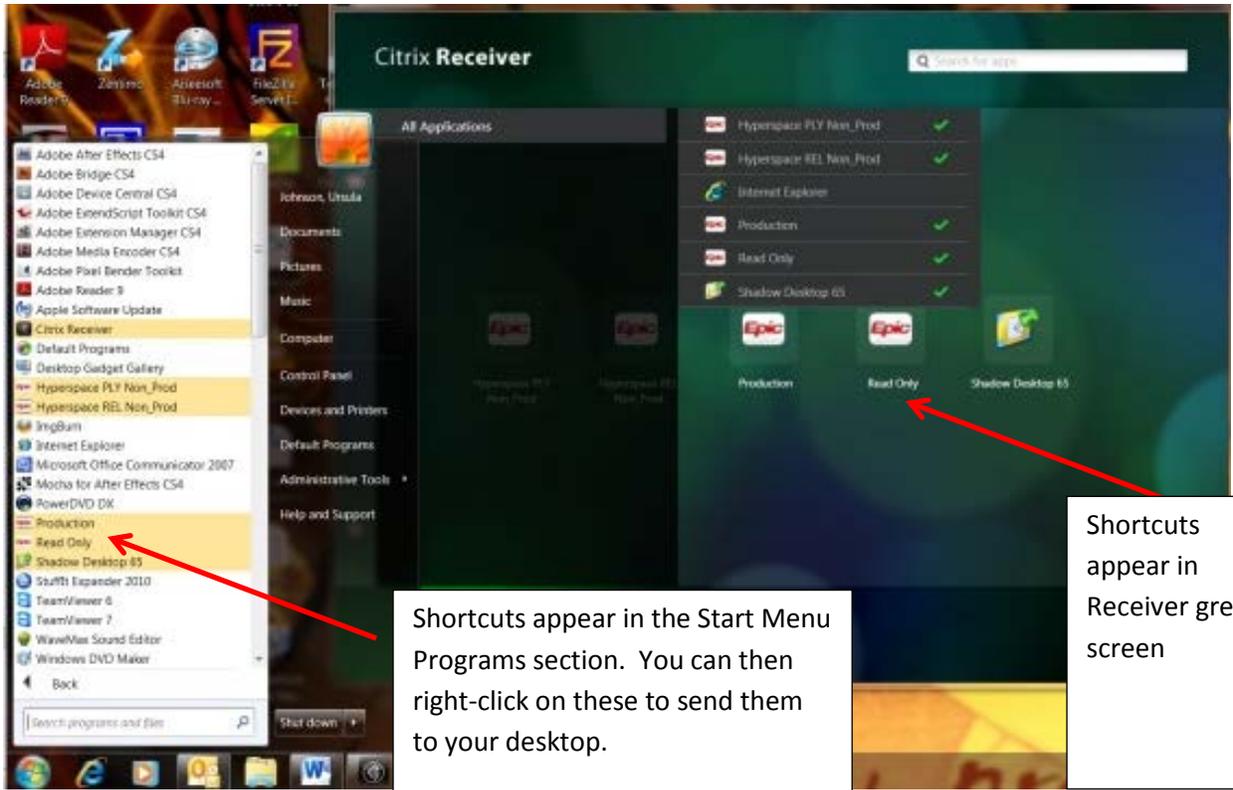
The screenshot shows a window titled "Citrix Receiver" with the heading "Please log on to EPIC". It features two input fields: "Domain\User:" containing "lsunc-master\jdoe" and "Password:" which is masked with dots. Below these are "Log On" and "Cancel" buttons. At the bottom, there is a status bar with a lock icon and the text "Secure connection".

- 5) On the green Citrix Receiver screen, click the Add Apps button to add shortcuts to your Citrix applications:



- 6) Select *All Applications* to display the applications you have access to. Then click on each application one time to have Citrix place a shortcut within the Receiver window. This will also place a shortcut to the application in your local Start Menu Programs





Shortcuts appear in the Start Menu Programs section. You can then right-click on these to send them to your desktop.

Shortcuts appear in Receiver green screen