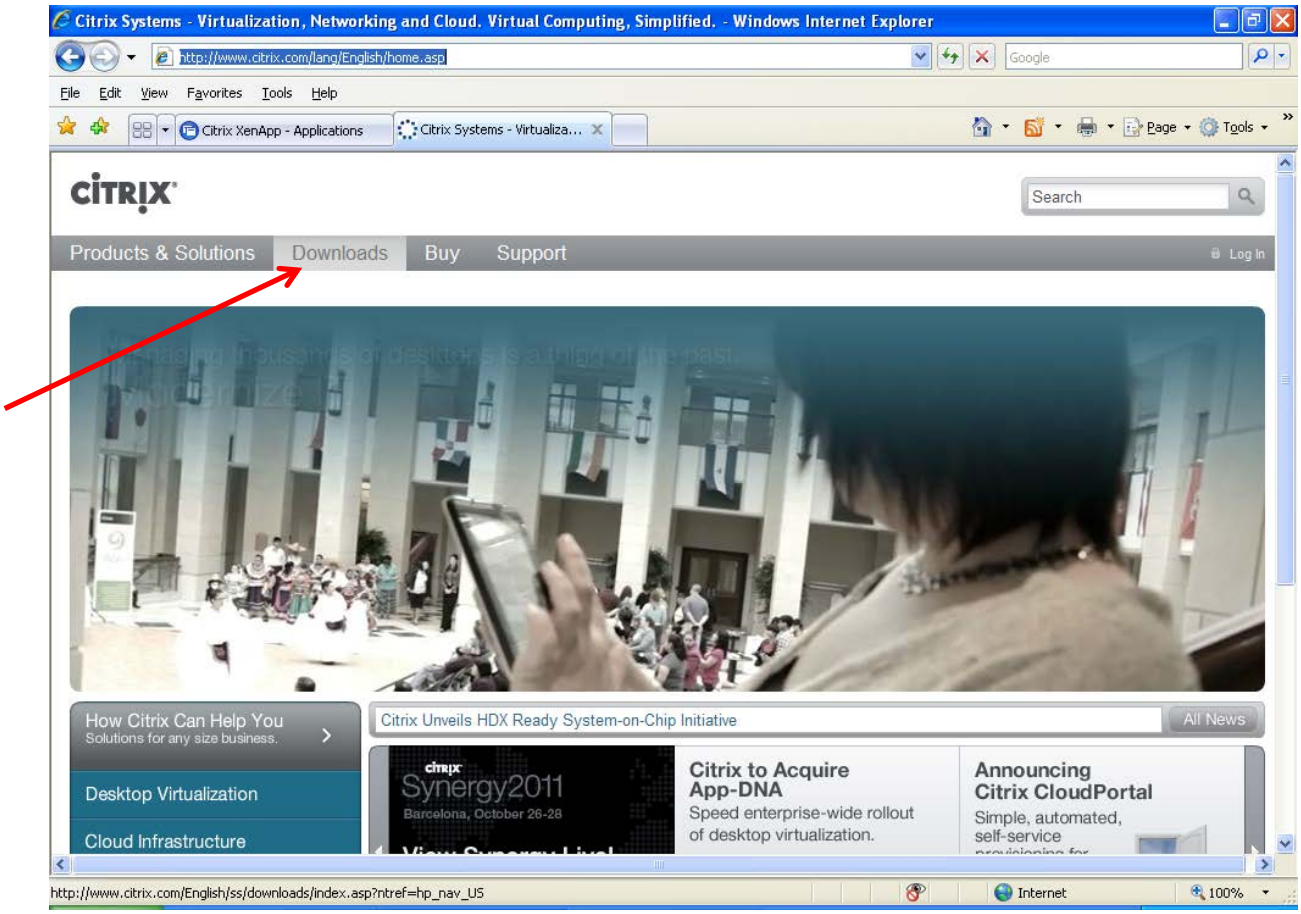
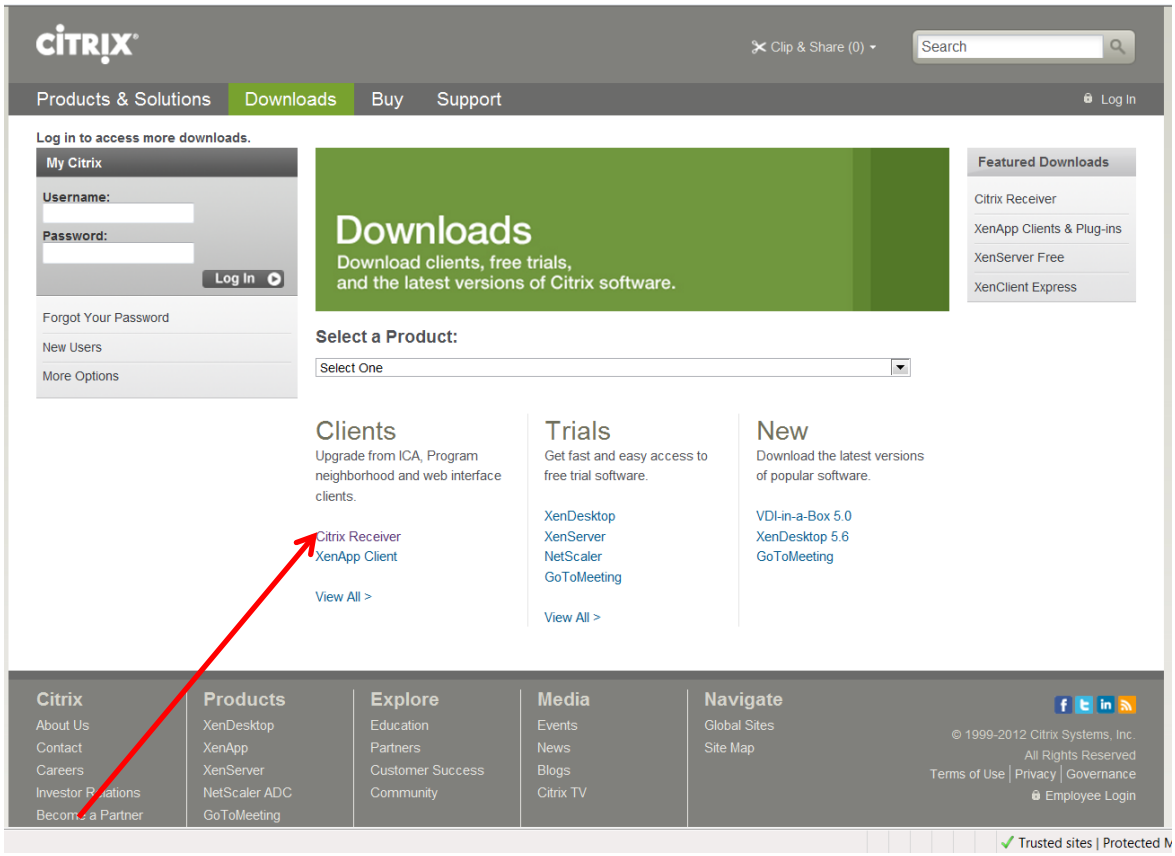
INSTALLING CITRIX RECEIVER

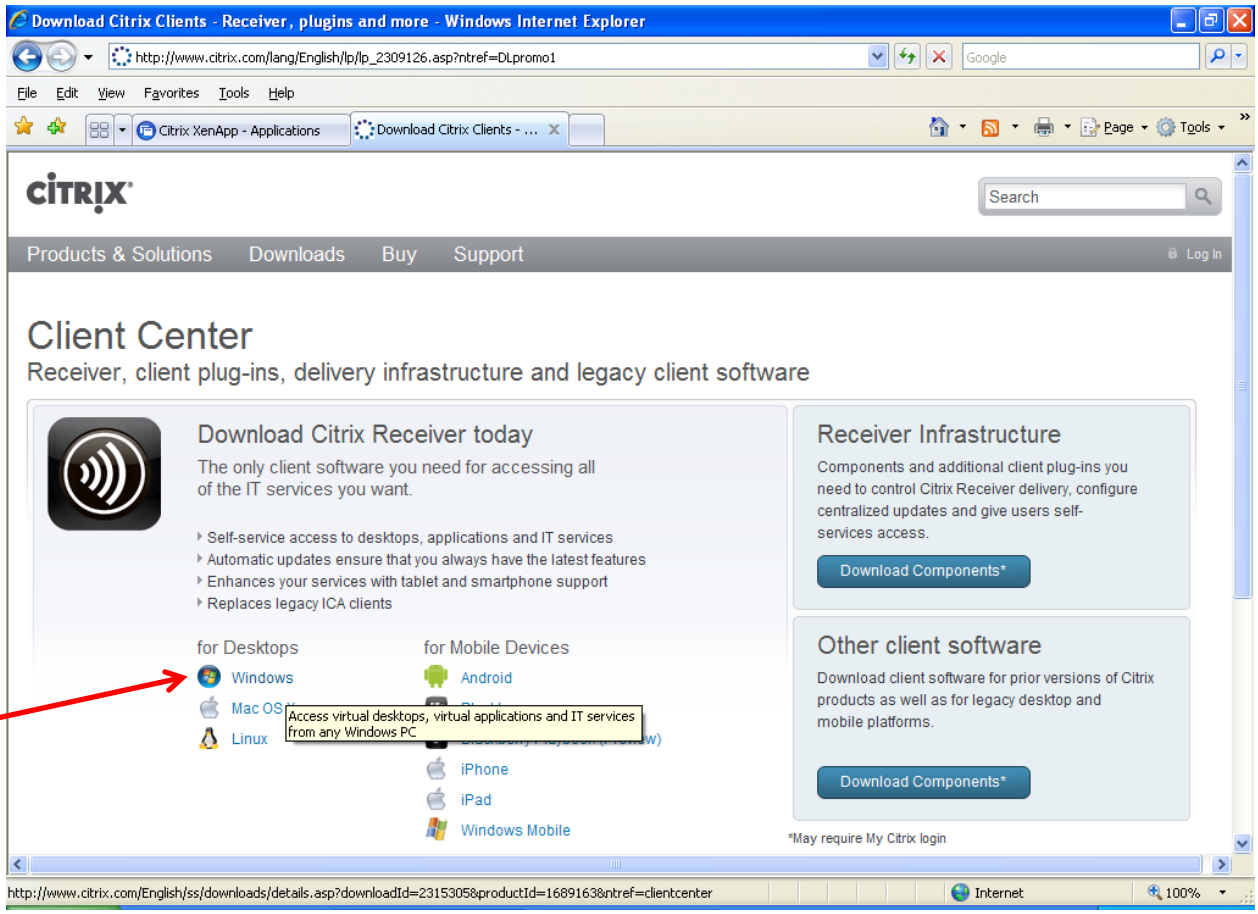
a. Open your web browser to http://www.citrix.com and click the *Download* tab



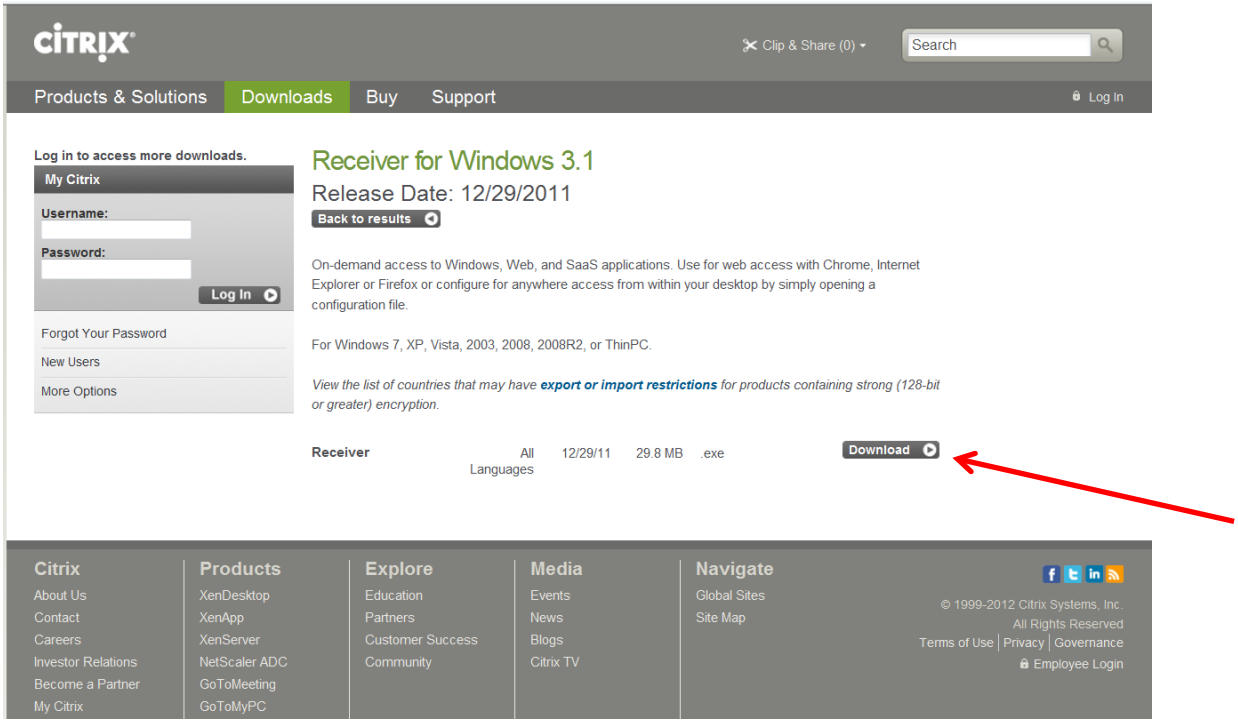
b. On the next screen, click on the *Citrix Receiver* under *Clients* section



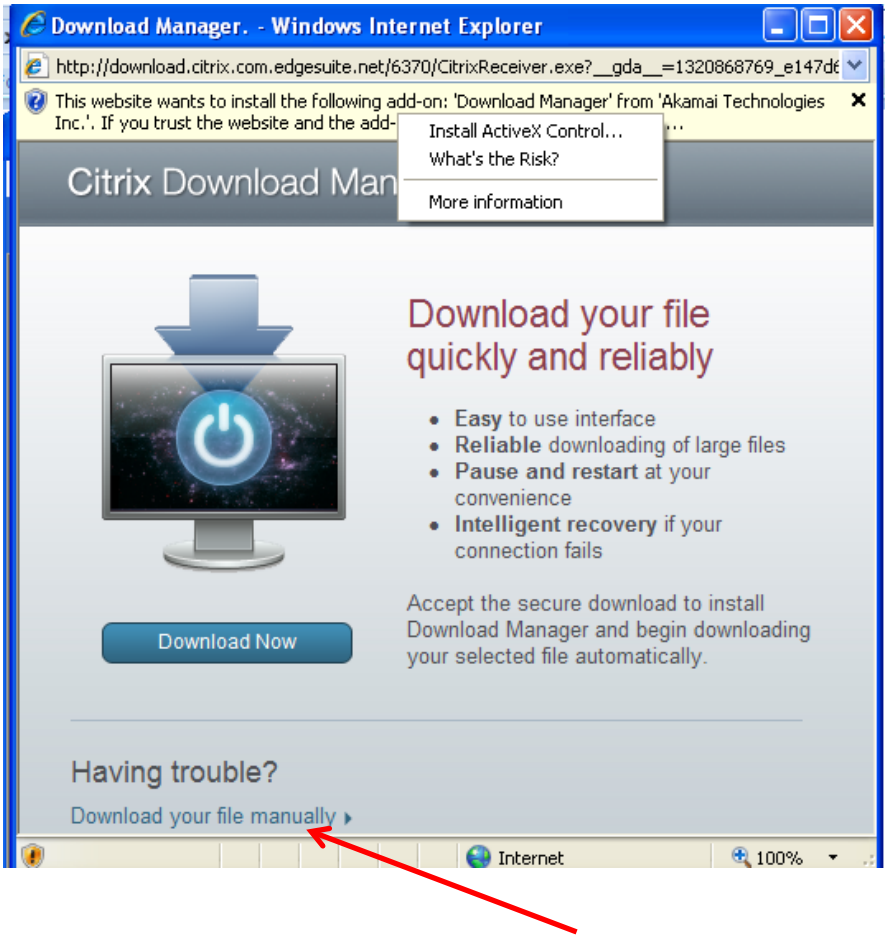
c. Click on your appropriate OS, such as Windows

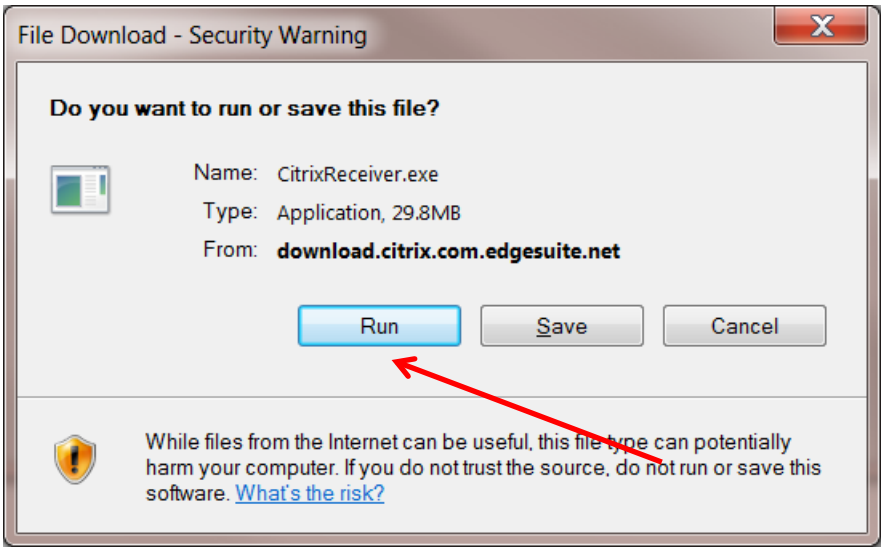


d. At the next screen, click on *Download* button next to *Receiver* under the Windows section:



e. At the pop-up window, click the link to download the file manually and then select *Run* from the File Download box

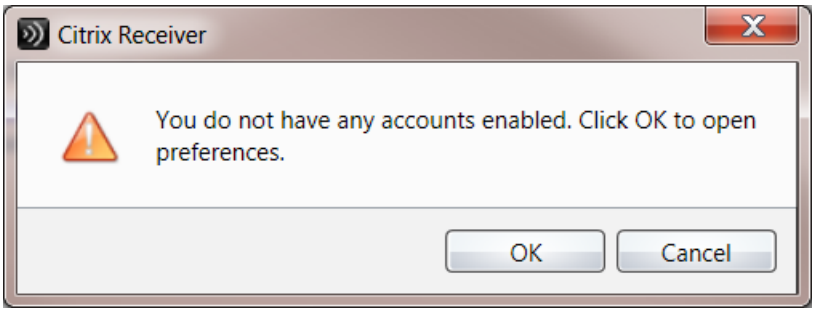




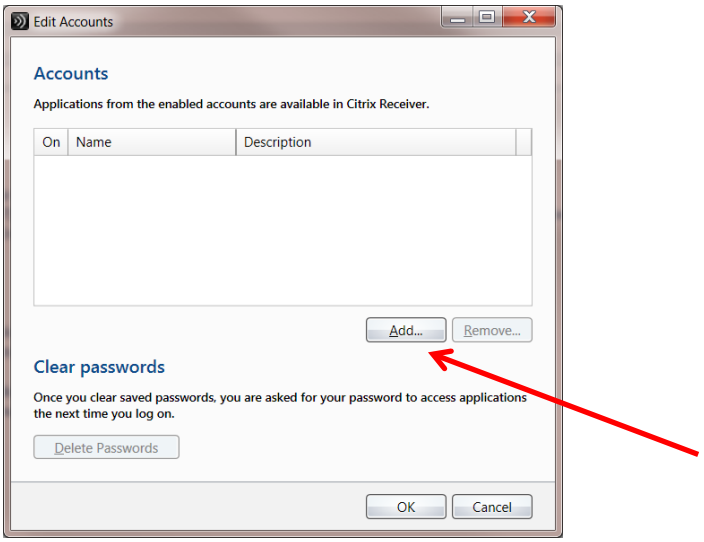
f. Once the receiver completes installation, restart your computer.

IF YOU WOULD LIKE THE ICONS TO APPEAR ON YOUR DESKTOP, DO THE FOLLOWING:

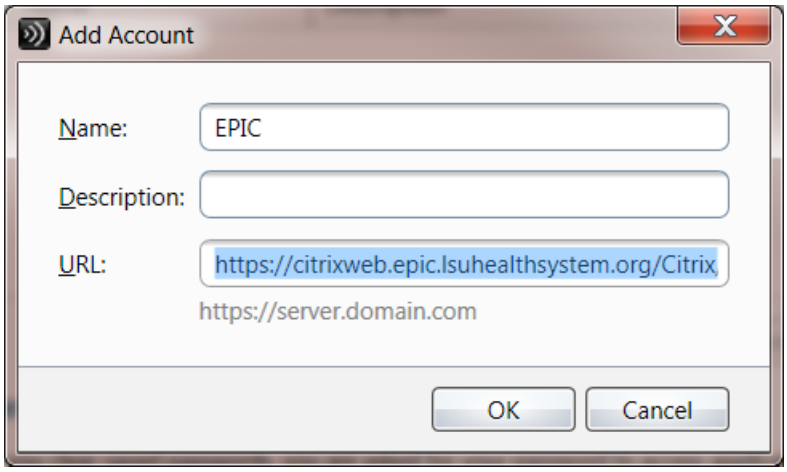
1) A pop-up box will appear indicating you do not have any accounts enabled. Click OK to open preferences.



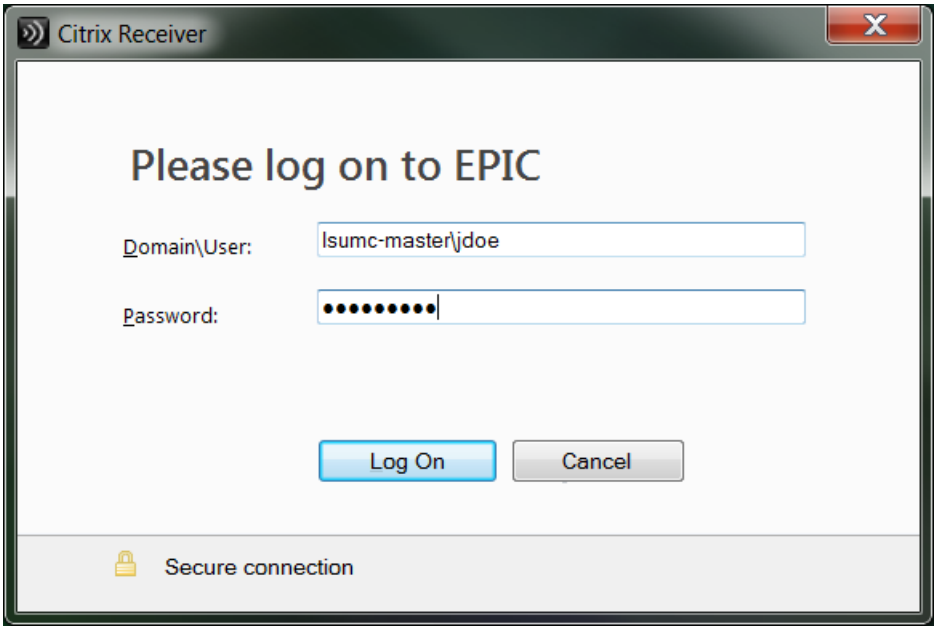
2) On the Accounts window, click the *ADD* button to add a new account



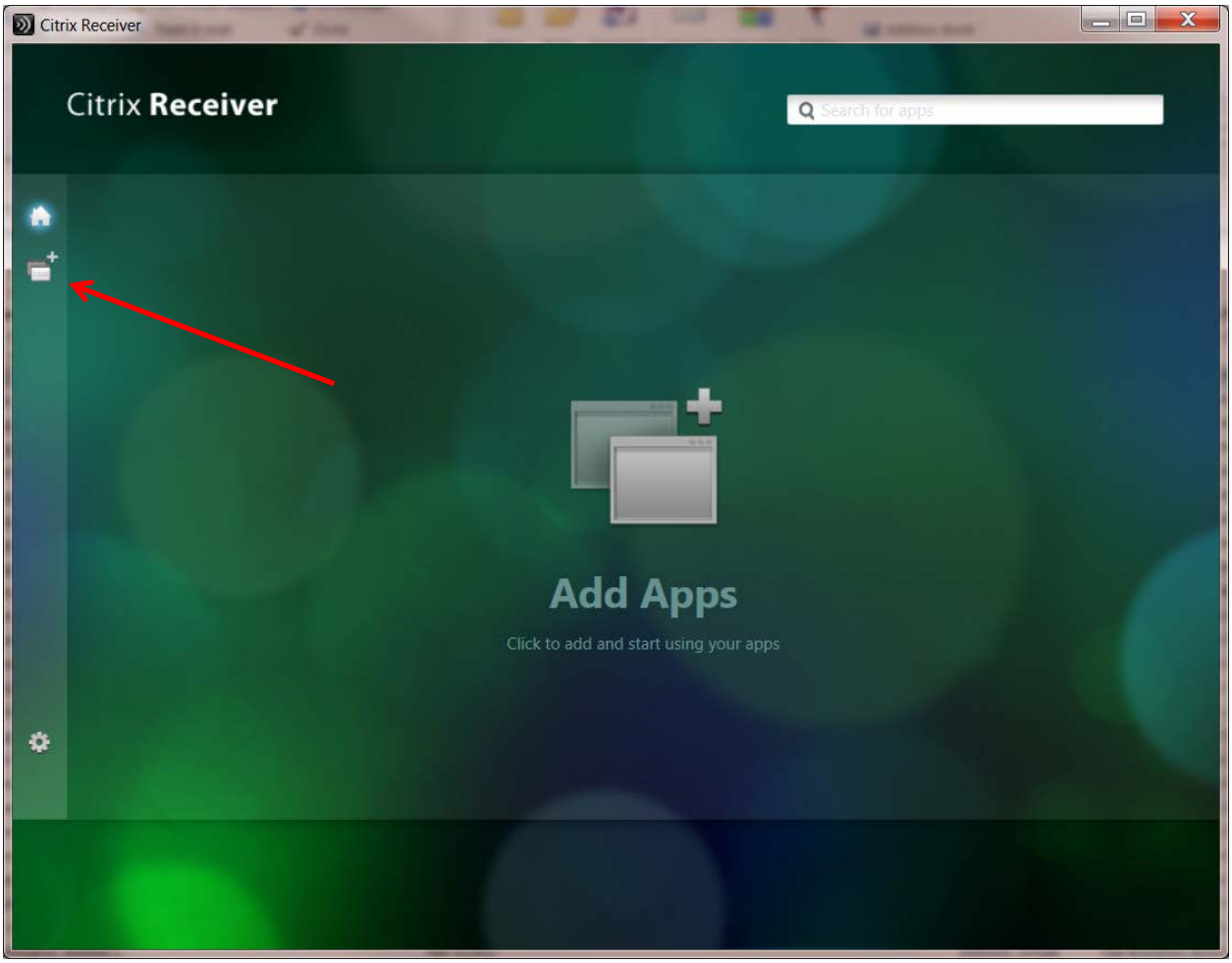
3) Key in “EPIC” (no quotes) for the account name, and https://citrixweb.epic.lsuhealthsystem.org/Citrix/PNAgent/NonProd/config.xml as the URL, then click OK to save



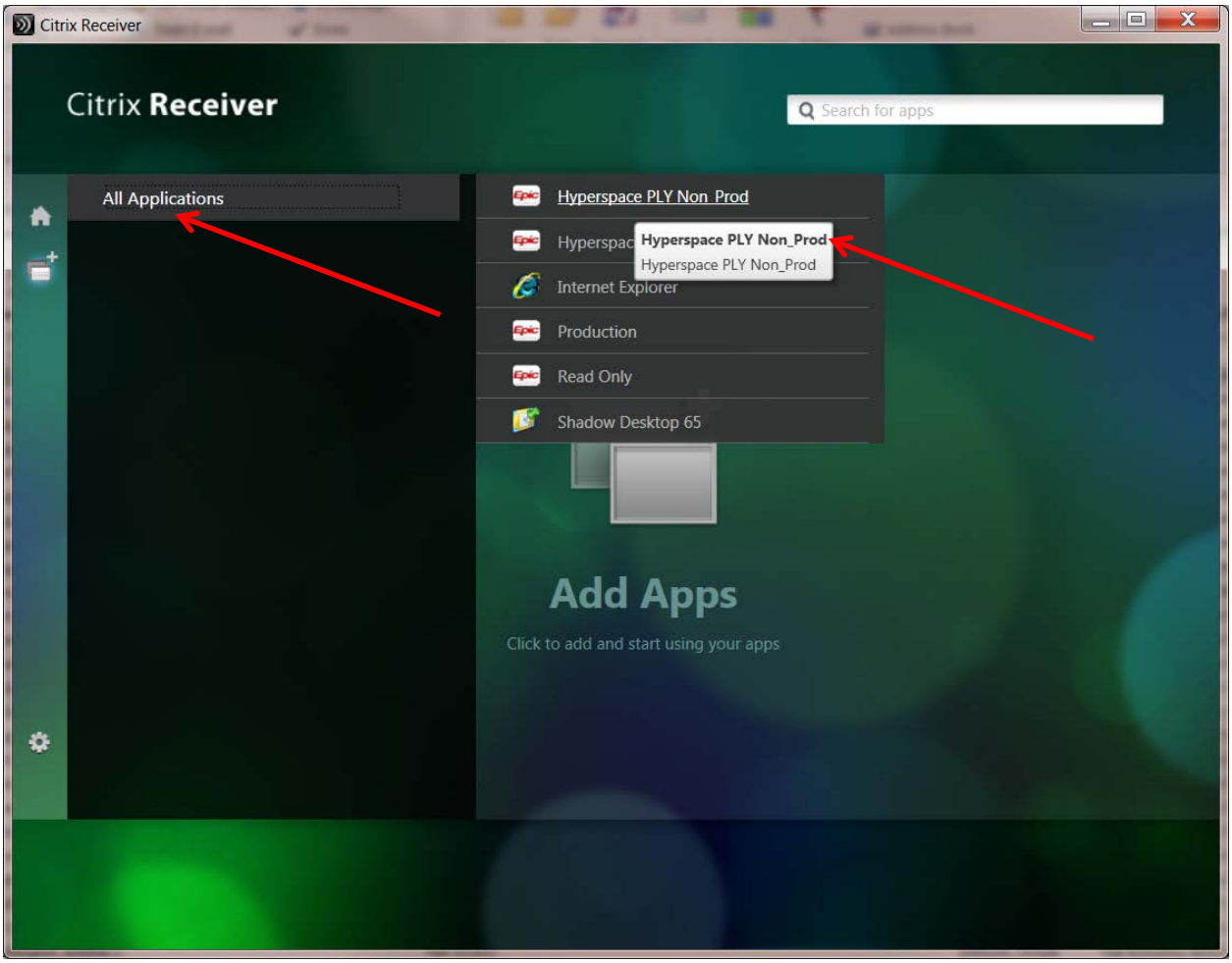
4) Once the file is added, click OK to close out of the Account box. A new window will appear with a logon box. Logon to epic with your LSUMC-MASTER userid and password

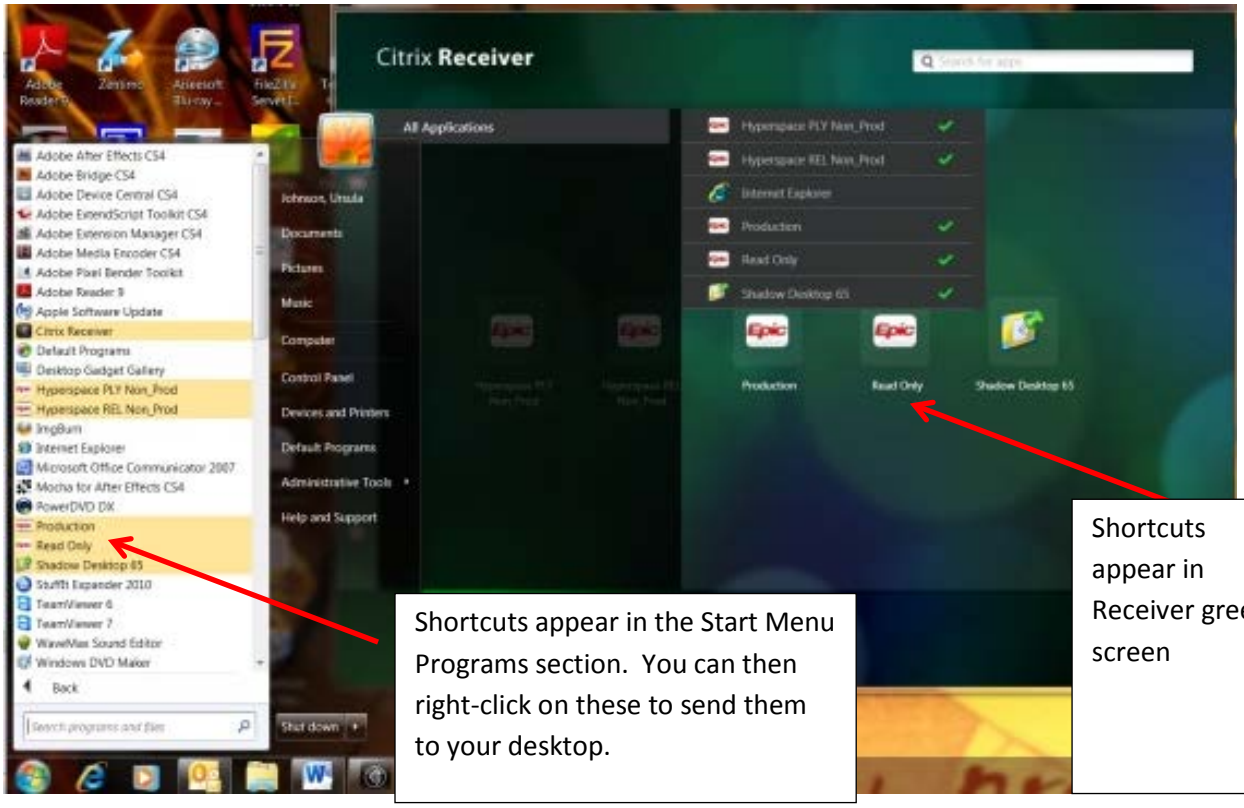


5) On the green Citrix Receiver screen, click the Add Apps button to add shortcuts to your Citrix applications:



6) Select *All Applications* to display the applications you have access to. Then click on each application one time to have Citrix place a shortcut within the Receiver window. This will also place a shortcut to the application in your local Start Menu Programs


Citrix Receiver
Citrix Receiver
Search for apps
All Applications
Hyperspace PLY Non_Prod
Hyperspac
Hyperspace PLY Non_Prod
Hyperspace PLY Non_Prod
Internet Explorer
Production
Read Only
Shadow Desktop 65
Add Apps
Click to add and start using your apps


Citrix Receiver
All Applications
Production
Read Only
Shadow Desktop 65
Shortcuts appear in the Start Menu Programs section. You can then right-click on these to send them to your desktop.
Shortcuts appear in Receiver green screen